

Direct Debit Request (DDR) Select ProActive – Investment Management Service

I/We request Select Equities Pty Ltd (User ID 317133) to arrange for funds to be debited from my/our nominated account at the financial institution shown below according to the schedule specified below.

Client Details

Name

Address

<input type="text"/>
<input type="text"/>
Postcode

Nominated Account Details

Name of Financial Institution

Branch

BSB Number

Account Number

Schedule of Debiting

Select Equities Pty Ltd's standard annual fee for the Select ProActive Investment Management Service is 1% (excluding GST) of the value of my/our portfolio, charged quarterly in arrears. Each quarter, I/We authorise Select Equities Pty Ltd to debit funds from the nominated account specified above. The amount of funds debited from my/our nominated account each quarter shall be determined as 0.25% (excluding GST) of the value of my/our portfolio at the end of each quarter.

Signature(s)

<input type="text"/>
<input type="text"/>

If debiting from a joint account, both signatures are required

Date



Customer DDR Service Agreement

Our commitment to you

This document outlines our service commitment to you, in respect of the Direct Debit Request (DDR) arrangements made between Select Equities Pty Ltd (User ID 317133) and you. It sets out your rights, our commitment to you and your responsibilities to us together with where you should go for assistance.

Initial terms of the arrangement

In terms of the Direct Debit Request arrangements made between us and signed by you, we undertake to issue you with a tax invoice and periodically debit your nominated account for the agreed amount to pay for the investment management services that we provide to you.

Drawing arrangements

- The first drawing under this Direct Debit arrangement will occur at the end of the next quarter.
- If any drawing falls due on a non-business day, it will be debited to your account on the next business day following the scheduled drawing date.
- We may vary any details of this direct debit request at any time by giving you at least fourteen (14) days written notice. This notice will state the reasons for the changes and may include new amounts, a variation to the frequency of debit payments or a change to the debit day and/or any other changes to the initial terms.
- If you wish to discuss any changes we may make to these terms, please contact us on phone number 02 9232 1833 or in writing to us at Level 4, 350 George Street, Sydney NSW 2000.

Your rights

Changes to the arrangement

If you want to make changes to the drawing arrangements, please contact us on phone number 02 9232 1833 or in writing to us at Level 4, 350 George Street, Sydney NSW 2000.

These changes may include:

- deferring the drawing; or
- altering the schedule; or
- stopping an individual debit; or
- suspending the DDR; or
- cancelling the DDR completely.

Enquiries

Direct all enquiries to us, rather than to your financial institution, and these should be made at least 10 working days prior to the next scheduled drawing date. All communication addressed to us should include your customer reference number/account number and account name.

All personal customer information held by us will be kept confidential except that information provided to our financial institution to initiate the drawing to your nominated account.

Disputes

- If you believe that a drawing has been initiated incorrectly, we encourage you to take the matter up directly with us by contacting Select Equities Pty Ltd during office hours on phone number 02 9232 1833.
- If you do not receive a satisfactory response from Select Equities Pty Ltd to your dispute, contact your financial institution who will respond with an answer to your claim.
- You will receive a refund of the drawing amount if we cannot substantiate the reason for the drawing.

Your commitment to us

It is your responsibility to ensure that:

- your nominated account can accept direct debits (your financial institution can confirm this); and
- that on the drawing date there is sufficient cleared funds in the nominated account; and
- that you advise us if the nominated account is transferred or closed.

If your drawing is returned or dishonoured by your financial institution, Select Equities Pty Ltd will redraw your account within 2 days after the initial scheduled date.

Any transaction fees payable by us in respect of the above will be added to your account.